

APPENDIX 1

Achievements and performance

Our move to 4 days a week opening has seen a significant increase in client activity. This in turn saw a major increase in operating costs, but due to fund raising efforts, and extremely strong support from the local community, we were able to restrict financial movement to a small deficit this year and maintain our financial stability due to our significant reserves.

Partnership working with other local charities has enabled us to offer further support to our most vulnerable clients.

We now see an increasing demand for 1 to 1 sessions from our clients and have adjusted our sessions to reflect this.

Increased use of social media has enabled us to provide regular updates to our clients, and our client numbers are now above pre-covid levels.

As always, the Management Committee is extremely grateful to everyone who gives practical or financial support to our Drop-in Centre, especially our valued group of volunteers, Friends of the Association who unfailingly contribute to all our activities and to those in the wider community who are so generous with their time, their money and their energy.

Financial review

Brief statement of the charity's policy on reserves

We have a positive sum in reserve, and our aim is to keep this figure above £ 35,000 which is more than half of our annual revenue expenditure.