

**GLENELG AND ARNISDALE BUS USER GROUP
(BUG)**

SCOTTISH CHARITY No SC046425

**ANNUAL REPORT AND FINANCIAL
STATEMENTS**

FOR THE YEAR ENDED 31st MARCH 2026

TRUSTEES' ANNUAL REPORT

For the year ended 31 March 2026

The trustees have pleasure in presenting their report together with the financial statements and the independent examiner's report for the year ended 31 March 2026

REFERENCE & ADMINISTRATIVE INFORMATION

Charity Name

Glenelg and Arnisdale Bus User Group

Charity No SC046425

Address

Mr Stewart Muir
Anrai, 5 Forestry Houses
Glenelg
Kyle
Highland IV40 8JY

Current Trustees

Mr. Alex Harvey - Chair
Mrs. Jean Saville - Treasurer
Miss Lisa Mackenzie - Secretary
Mr. Donald MacDonald
Mrs Glynis MacDonald
Mrs. Eunice Ferreira

STRUCTURE GOVERNANCE & MANAGEMENT

Constitution

The Charity is a Scottish Charitable Incorporated Organisation (SCIO). It is governed by its constitution which was adopted on the 9th February 2016. The Trust was granted charitable status by OSCR on 31st March 2016.

Appointment of Trustees

The Board of Trustees meet four times a year and are jointly responsible for the management of the Trust. Trustees are elected at the Annual General Meeting. Under the constitution there must be a minimum of four and not more than seven elected trustees. The board may at any time appoint any member to be a charity trustee.

Management

The Board of Trustees is responsible for the strategic direction and governance of the Trust. Day to day administration is performed by a paid administrator under the instruction of the volunteer chair of the trust and answerable to the board.

OBJECTIVES & ACTIVITIES

Charitable Purpose

The advancement of community development by operating and promoting a community transport scheme within the extremely remote Highland community of Glenelg and Arnisdale.

Activities

The Trust's sole purpose is to secure funds in order to provide all within our remote community with a dial- a-bus service primarily, but not exclusively, to connect with incoming and outgoing City Link buses to and from Inverness and Glasgow and Portree to bring residents and visitors into Glenelg and Arnisdale for a flat rate ticket price of £5:00 (no concessions). The Trust also provides a community bus for all, one day a week, to enable the community to use facilities in their nearest centre, Kyle of Lochalsh. The Trust is responsible for raising funds to run the two services, advertising, administration and communicating with users and the community.

Achievements and Performance

In 2025/26, BUG continued as in previous years to build on its commitment to providing reliable and affordable community transport while strengthening its long-term sustainability. We are pleased to report that through its fund-raising efforts; BUG has been able to provide community transport to cultural evening events not accessible to the community by public transport. Throughout the year, the Trust maintained strong financial resilience, allowing both the Dial-a-Bus and Kyle Express services to operate without interruption. Fundraising activity became more diverse, with donations secured from new funders and a broader range of grant opportunities explored, reducing dependence on any single source of income.

Service delivery remained consistent, and in some periods, ridership even increased, demonstrating the continued and growing need for transport provision within our remote community. Reliability also improved further as a result of stronger coordination with connecting timetables and ongoing refinements to administrative systems. The impact on the community remained significant, with residents continuing to rely on the services for access to essential amenities, reduced isolation and improved wellbeing.

The trustees are pleased to report that the transport services remain vital lifelines for the residents of Glenelg and Arnisdale, supporting social inclusion, independence and access to regional services.

FINANCIAL REVIEW

BUG Trustees have been successful in gaining funds to secure its sustainability and to increase the level of transport service provision to the community.

Reserves Policy

£500 of own funds (non-grant) are kept in reserve.

PLANS FOR THE FUTURE

BUG will continue its commitment to sustaining and strengthening community transport provision for Glenelg and Arnisdale.

In 2025/26, the Trust was successful in securing a other sources of funding to support the current three-year funding award from Highland Council (now in its last year), ensuring continuity of both the Dial-a-Bus and Kyle Express services. This extra funding support provides welcome stability and allows the Trustees to focus on improving service quality, monitoring community needs, and strengthening long-term financial resilience.

The Trustees will continue to:

- maintain sustainability as a core priority,
- explore additional fundraising opportunities to diversify income,
- monitor service usage to ensure transport provision remains responsive and cost-effective.

Approved by the trustees on 10.8.26 and signed on their behalf by:



Lisa Mackenzie - Secretary